

City of Pacific Re-opening Policies and Procedures



In accordance with Gov. Mike Parson’s “Show-Me Strong Recovery Plan,” the City intends to put the following policies into place, effective Monday, May 4.

- City Hall will be open to the public, with some restrictions. Visitors must maintain social distancing while inside the building. Meetings with City staff will be by appointment only.
- The City will resume the residential occupancy program, but on a limited basis. Please contact the Building Department (636-271-0500 ext 215) for details.
- The City will resume limited utility shut-offs for non-payment on a *case-by-case basis*. Late fees and penalties will continued to be waived through May.
- Municipal Court dates have been postponed until May 28. Please contact the Court Administrator (636-257-4553) for more information.
- Park playgrounds will remain closed, per the Governor’s guidance. Rentals of park pavilions *may* be allowed, but with certain limitations. Please contact City Hall (636-271-0500 ext 211) for more information.
- A decision on Municipal Pool operation for summer 2020 is expected to be made at the Board of Aldermen meeting May 5.
- Businesses must operate according to the Governor’s orders and guidance.* The City does not have any restrictions in place that are *in addition to* the Governor’s orders. Please contact City staff (636-271-0500 ext 213 or 216) with any questions or concerns.
(*Those businesses located in St. Louis County remain subject to St. Louis County orders.)

Citizens should note that City employees will continue to follow best practices for social distancing in an effort to protect employee health and the health of the general public as best as possible. When in doubt, employees are instructed to err on the side of caution and avoid interactions with at-risk individuals and / or high-risk situations.

The public’s cooperation with all of these efforts is greatly appreciated!

Be safe everyone! *Pacific strong!*